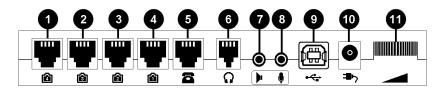
#### **Hi-Phone Maestro™ Back Panel**



- (1) Line Jack (line #4)
- (2) Line Jack (line #3)
- (3) Line Jack (line #2)
- (4) Line Jack (line #1)
- (5) Phone Jack
- (6) RJ-12 Headset Jack

- (7) Headset Speakers Jack 3.5mm
- (8) Headset Microphone Jack 3.5mm
- (9) USB Jack
- (10) AC Power Adapter (7.5VDC) Jack
- (11) Thumb wheel assignable Control (default: Headset Volume)

### **Care and Maintenance**

- Handle device with care.
- Avoid dropping the device.
- Do not open the device's cover. This will void warranty.
- Do not use the device in excessive temperature environment.
- Do not expose the device to water or high humidity.



# Lightning storm warning



Lightning storms can damage the device thru the phone line wires. It is recommended to avoid using electric appliances during storms.

### Notes:

- An analog telephone is any phone that works on your regular analog line (see note #3 below). A telephone with Caller-ID display, a telephone with an answering machine, Cordless phone, etc., may also be used.
- 2 A standard headset with RJ-12 or a standard PC headset with two 3.5mm connectors can be used with the Hi-Phone Maestro™ device.
- 3 Analog line can be one of the followings: A standard Analog line from your Telephone Company, a standard extension from your PBX, a Centrex connection, etc. It cannot be a digital PBX extension (usually 4 wires), ISDN, or any other digital connection.





# Hi-Phone Maestro™ Quick Reference Guide

Version 3.0

### **Getting started**

Thank you for choosing the Hi-Phone Maestro<sup>™</sup>, one of our latest innovated CTI (**C**omputer **T**elephony **I**ntegration) products.

For more information about other products, latest drivers and SDK (**S**oftware **D**evelopment **K**it), Please visit our web site at: www.way2call.com

### **Package Contents**

- Hi-Phone Maestro<sup>™</sup> device
- RJ11 telephone cable
- USB cable
- AC power adapter
- This Quick Reference Guide
- End User License Agreement
- Installation CD

### **System Requirements**

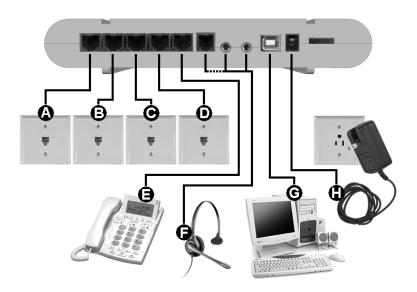
- Pentium III processor or higher
- Windows® 2000/XP/Vista 32 bit
- 10 MB free hard disk space
- Available USB port
- An analog telephone set<sup>1</sup> (optional)
- A suitable headset<sup>2</sup> (optional)
- An analog telephone line<sup>3</sup> (POTS) or an analog extension of a PBX

#### **Hi-Phone Maestro™ Front Panel**

The Hi-Phone Maestro™ front panel has 8 LED ICONS indicators:

Icon	Function	Description
<b>₽</b> 7	Power	Lit: The AC adapter is connected.
•<	USB	Lit: The PC has configured the device and loaded its drivers.  Blinking: The USB cable is disconnected.  Fading: Power suspend mode.
Ç	Headset	Lit: A headset is connected and in use.
8	Phone	Lit: The local phone is off-hook.
⇧	Line 1/2/3/4	Lit: The device has opened the line to make or answer calls. Fast Blink: Incoming line ring follower. Slow Blink: line is on hold, or the attached phone/headset is muted.

### **Setting up the Hi-Phone Maestro™**



1. Make sure that an analog phone and analog line are used (see System Requirements).



In some countries (e.g., UK, Germany), an external adapter for the phone and line might be required. Please check whether your local telephony connection standards default to the US.

- Connect a telephone to the Hi-Phone Maestro<sup>™</sup> port marked with the **PHONE** icon at the rear of the unit (E).
- Connect a phone line(s) to the Hi-Phone Maestro™ port marked with the LINE-1 icon (D). Up to three more lines may be connected to the ports marked with LINE-2, LINE-3 and LINE-4 icons (C)-(A).
- Connect the AC Power Adapter into the AC wall socket. Connect the plug into the port marked with the **POWER** icon at the rear of the Hi-Phone Maestro™ (H).
- Connect a Headset (Optional) to one of the Hi-Phone Maestro<sup>™</sup> headset ports marked with the HEADSET icon or the SPEAKER/MIC icon (F).
- Connect the Hi-Phone Maestro<sup>™</sup> to an available USB port on the host computer, using the supplied USB cable (G). A USB HUB connected to the computer can also be used.
- 7. The operating system will announce that a new hardware has been connected, and will start a "Plug & Play" installation process. Please follow the on-screen messages until the process is successfully finished, usually with "Your new hardware is installed and ready to use" balloon message:





Your new hardware is installed and ready to use.



The "Plug & Play" installation process can take a few minutes, depending on your machine type. Be patient.

To verify that the Plug & Play device drivers has been successfully installed, check Windows Device Manager for the following drivers: "USB Composite Device", six "USB Audio Device" drivers and one "USB Human Interface Device".



Windows might change the preferred system audio device to one of the Hi-Phone's audio devices. To restore settings to the machine's sound card, open Windows control panel and select "Sounds and Audio Devices".

#### **Software Installation**



It is recommend to download and use the latest drivers for this product. Make sure windows is logged on with Administrator privileges.

- 1. Place the Hi-Phone<sup>®</sup> Drivers CD in the CD drive.
- 2. If the CD does not start automatically, explore the CD drive and run "Install.exe".
- 3. Follow the prompted instructions.

#### **Service Utilities**

Click Windows Start menu,' Programs' or 'All Programs', 'Way2call Multiple Hi-Phone Devices Drivers' and select:



Drivers information: Generate support information (Add this information to any support request).



Sound card switcher: Enable the  $\operatorname{Hi-Phone}$  to be used as the  $\operatorname{PC}$  sound device.



Test Wizard: Test the Hi-Phone Maestro™ device, software and drivers. Verify proper installation and readiness.

Follow the prompted instructions to perform the required test.



TAPI setup: Use when running TAPI compliant s/w application. Mark the device you want to configure, and click on 'configure' to view or change parameters.

When using headset, check the box next to 'Switch to HEADSET by default'. Click on 'International Tones' to view or add parameters.

Click on 'Distinctive Ringing' to view or change parameters.



## **Technical support**

Please contact Way2call support team at: www.way2call.com.

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